

STATE OF VERMONT  
PUBLIC SERVICE BOARD

Docket No. 7581

Petition of Kevin J. Kelley and Karen Amirault vs.       )  
Vermont Gas Systems, Inc., in re billing dispute and       )  
charges related thereto    )

Order entered: 7/29/2010

**HEARING OFFICER REPORT AND RECOMMENDATION**

On October 16, 2009, Kevin J. Kelley and Karen Amirault (the "Petitioners") filed a complaint against Vermont Gas Systems, Inc. ("VGS"), with the Vermont Public Service Board ("Board"). The Petitioners requested that their bills for March 2008 through September 2009 be reduced by 55 percent because VGS performed an inadequate inspection of their heating unit.

On January 22, 2010, I convened a prehearing conference in this docket. The parties indicated that they would explore options for settlement in this proceeding.

On March 11, 2010, the Petitioners and VGS informed the Board that the dispute had been resolved. The Petitioners and VGS requested that the complaint be withdrawn and the Docket be closed. Accordingly, I recommend that the Board close this Docket.

Additionally, since no party objected to closing this Docket, I conclude that this report and recommendation is not adverse to any party and therefore have not circulated it for comment pursuant to 3 V.S.A. § 811. This report is made to the Public Service Board pursuant to 30 V.S.A. § 8.

Dated at Montpelier, Vermont, this 28th day of July, 2010.

s/ Andrea C. McHugh  
Andrea C. McHugh  
Hearing Officer

**ORDER**

IT IS HEREBY ORDERED, ADJUDGED AND DECREED by the Public Service Board of the State of Vermont that:

1. The Report and Recommendation of the Hearing Officer is accepted.
2. This Docket shall be closed.

Dated at Montpelier, Vermont, this 29<sup>th</sup> day of July, 2010.

<u>s/ James Volz</u>	)	
	)	PUBLIC SERVICE
	)	
<u>s/ David C. Coen</u>	)	BOARD
	)	
	)	OF VERMONT
<u>s/ John D. Burke</u>	)	

OFFICE OF THE CLERK

FILED: July 29, 2010

ATTEST: s/ Susan M. Hudson  
Clerk of the Board

*NOTICE TO READERS: This decision is subject to revision of technical errors. Readers are requested to notify the Clerk of the Board (by e-mail, telephone, or in writing) of any apparent errors, in order that any necessary corrections may be made. (E-mail address: psb.clerk@state.vt.us)*

*Appeal of this decision to the Supreme Court of Vermont must be filed with the Clerk of the Board within thirty days. Appeal will not stay the effect of this Order, absent further Order by this Board or appropriate action by the Supreme Court of Vermont. Motions for reconsideration or stay, if any, must be filed with the Clerk of the Board within ten days of the date of this decision and order.*